

## Financial Aid Administrator Web Based Training Opportunities June 2018

*This Information has been compiled  
by the California Association of  
Student Financial Aid Administrators  
(CASEAA)*

Title	Description	Provided By	Date	Time - PST	Registration Link
Innovations in Financial Aid Management Solutions	We've all heard the phrase "knowledge is power." Knowledge about financial matters can be very empowering. Unfortunately, many borrowers don't always know what they don't know--and that can lead to making some poor choices, including over-borrowing. In this session, we'll review some common situations borrowers may be faced with and discuss ways to steer them in the right direction.	GLHEC	6/6/18	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
Ten Things Borrowers Need to Know When They Start School	Thinking about buying a new home or car? Unless you're independently wealthy, it's likely you'll need to finance those big ticket items. We'll talk about why it's important to understand consumer credit reports and scores and how best to responsibly manage your credit.	ECMC	6/6/18	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
Understanding consumer credit reports and scores	In this busy world, our minds are constantly pulled in multiple directions. We have overbooked calendars and compound deadlines— leaving us feeling tired and stressed. While you may not be able to change the volume of responsibilities you have, you can change how you approach each day so that you're living in the moment and generating energy—not expending it. Join Tasha McDaniel, Great Lakes Trainer and Certified Wellness Coach, to learn how to implement MINDFULNESS strategies into your daily routine. These simple yet powerful practices can help put you in the present, improve engagement, and reduce stress.	GLHEC	6/6/18	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
MINDFULNESS: Strategies for Slowing Down and Living in the Moment	During their grace period, students should plan for successful repayment. You can help maximize this planning period through strategic outreach and communication. During this session, we will show you how Great Lakes communicates with borrowers during grace, review the various repayment options available to students, and share ideas for outreach efforts that you can implement at your institution.	GLHEC	6/7/18	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findEvent/1358?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findEvent/1358?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>

Transitioning from Grace to Repayment: Maximize the Opportunity	Professional Judgment or PJ authority rests with the financial aid administrator—and is a huge responsibility. Used wisely it enables you to award specific students the right amount of aid. There are a variety of ways to exercise this option but what's the best method for each situation?	GLHEC	6/7/18	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
Professional Judgment: Unraveling the Mystery	How much is too much? When is a parent helping excessively for their college age child? Colleges, and specifically financial aid administrators, can create a culture of autonomy to help students become more resilient, self-confident, and independent? In this session we will explore the impact of over-parenting on college campuses, offer guidance on finding a balance between respecting a parent's need to be involved, and supporting a student's right to grow up and provide examples of what some schools are doing to address helicopter parenting problems before they occur.	GLHEC	6/12/18	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
Promoting Autonomy in a World of Over-Parenting	Innovating the way financial aid processes are presented is a challenge. How do you make gathering information easy and intuitive? How do you deliver the experience students expect? We'll look at new innovations including: universal sign in student portal, award letters and electronic forms as well as enhancements to current solutions that will help you boost enrollment, promote your school, enhance the student experience and save you time. Deliver the experience your students expect and gain the time you need to help them.	Inceptia	6/12/18	11:00 AM	<a href="http://bit.ly/NewatInceptia">http://bit.ly/NewatInceptia</a>
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Professional Judgment: Unraveling the Mystery	Professional Judgment or PJ authority rests with the financial aid administrator—and is a huge responsibility. Used wisely it enables you to award specific students the right amount of aid. There are a variety of ways to exercise this option but what's the best method for each situation?	GLHEC	6/13/18	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>

Money personality	A lot of people will tell you exactly how to manage your money. We all know that we should develop and live on a budget, watch our credit card habits and never go impulse shopping. Why do we do all of these things? We will help you recognize those behaviors and develop healthy habits for long-term financial wellbeing.	ECMC	6/13/18	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
First-generation Students: Opportunities to Encourage Student Success	First-generation students often lack some of the fundamental knowledge needed to navigate the college experience. There is no question that a college degree can lead to more employment opportunities and potentially greater financial security. However, many students whose parents did not attend college may be at a disadvantage when it comes to navigating the ins and outs of the college bureaucracy.	GLHEC	6/13/18	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
What Are They Thinking?	Do you know what your students really know about financial aid? Some of their answers may surprise you. Come to this session to learn: What students really know about financial aid. Common student answers to some basic financial aid questions. What students believe is important about their financial aid. Communication strategies to educate your students.	FATV	6/13/18	1:00 PM	<a href="https://register.gotowebinar.com/register/3195892563599863554">https://register.gotowebinar.com/register/3195892563599863554</a>
TEACH Grant Servicing	Join us as we provide an overview of the TEACH Grant program. As the sole servicer for TEACH Grant recipients, we will review the eligibility requirements, borrower experience, and resources for our school partners.	FedLoan Servicing (PHEAA)	6/14/18	8:00 AM	<a href="https://myfedloan.org/financial-aid-officers/training/">https://myfedloan.org/financial-aid-officers/training/</a>
Handling Unpleasant Situations: Techniques to Turn the Bad into Good	Whether you're working with a student, parent, or colleague, there are times when situations may not be pleasant. Handling them involves more than simply being nice and maintaining a good attitude—it requires strategies and practice. Knowing what to say—and more importantly, how to say it—you can prevent or manage difficult situations. During this interactive webinar, we'll share proven techniques to help you deal with difficult times and unpleasant people.	GLHEC	6/14/18	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
Need or greed: Recognizing spending creep	There are so many things we could have to make life even better...or so we think. The newest smartphone, the upgraded car, the larger house, the 80-inch flat screen, the new deck, the patio and the yacht. All these expenses have to be paid for, which can lead to credit card debt, loans we can't afford to pay back and the eventual loss of everything to pay back creditors. In this webinar, we will take a look at the telltale signs of spending creep and review strategies to avoid it.	ECMC	6/20/18	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>

Public Service Loan Forgiveness	Join us as we provide an overview of the Public Service Loan Forgiveness program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, the application process, borrower experience, and resources for our school partners.	FedLoan Servicing (PHEAA)	6/21/18	8:00 AM	<a href="https://myfedloan.org/financial-aid-officers/training/">https://myfedloan.org/financial-aid-officers/training/</a>
Free and at your fingertips: An overview of ECMC resources	This webinar will provide an overview of ECMC's free student success programs and initiatives, including College Abacus, college planning guides, college planning nights, FAB Life (our financial literacy game), and our national training curricula on outreach to underserved students. It is our hope that schools, community leaders, and students and their families will take advantage of our free resources.	ECMC	6/27/18	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
Bridging the Intergenerational Communication Gap	Good communication is the foundation to any team, department, or organization. With it, people absorb and comprehend messages from management, value differences, and there is stronger cohesion throughout the team. Without it, there is a lack of trust, misunderstandings occur, and a climate of low morale exists. Getting everyone on the same page isn't always easy, particularly within intergenerational work environments and the varied ways people communicate. Join this interactive webinar to better understand strategies that can lead to real improvements in employee communication, motivation, and productivity.	GLHEC	6/27/18	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&amp;navMenuItemSelected=hoz.findEvent</a>
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