

Financial Aid Administrator Web Based Training Opportunities

January 2018

*This Information has been compiled
by the California Association of
Student Financial Aid Administrators
(CASFAA).*

Title	Description	Provided By	Date	Time - PST	Registration Link
Winning the Race: How to Set and Keep Your Goals	Setting a New Year's resolution—or simply a goal—is a great way to make a positive change in your life. Having goals give us a sense of meaning and purpose because usually they are tied to self-improvement such as losing weight, saving money, or running a marathon. However, goal setting is only part of the equation—accomplishing the goal is the other. Busy lives, lack of motivation, and lost interest are some of the top reasons why people don't stick with their goals. Whether you've had success with goal setting or not, this webinar can help you to make a fresh start and figure out ways to finish what you've started. We will discuss how to establish meaningful goals, ways to better utilize willpower, and strategies for winning the race.	GLHEC	1/9/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Budgeting and balancing life and college	Having a written budget is one of the most important steps to balancing your life. So, if you've never set financial parameters for yourself, and you're not rich, chances are that you need to make an honest assessment of your income, spending and savings goals. Join us as we look at painless budgeting and review student case studies for a better understanding of where we may be coming up short.	ECMC	1/10/18	10:00 AM	https://www.ecmc.org/schools/training.html
Checks and Balances: Help Students Budget More and Borrow Less	Budgeting is not fun but it is crucial to financial success. Do you know how to teach your students to budget wisely for long term financial health? During this session we'll show you ways to encourage your students to budget carefully, manage spending, and prepare for financial emergencies. We'll also provide resources that you can share with your students to help them develop responsible financial skills.	GLHEC	1/11/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Supervising Student Employees: Tools of the Trade	Student employees are a vital resource for your office but a challenge to supervise. Do you have the tools needed to effectively manage your student workers to achieve optimal success? Because they are part time, with varying schedules, and diverse attitudes towards employment and academics, student employees provide you with unique supervisory challenges. Attend this session to learn tools to help you better supervise your student employees and help them achieve success for your office and their future careers.	GLHEC	1/11/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Good is Good, but Why Be Average? Tips for Improving Customer Service	Today's financial aid office is expected to provide quality customer service to students. Do you know how to ensure your office is always providing optimal service to students and parents? The best way to improve customer service techniques is through an assessment of your current service level and the creation of specific goals for improvement. This participatory session will show you specific ways to improve customer service results.	GLHEC	1/16/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent

Reaping Results with a 12-Month Default Prevention Calendar	Default prevention isn't a one and done activity. Results are achieved when continuous efforts are developed and executed properly. If you're like many schools, you may not have the time or resources required to develop a plan. During this session we'll share manageable default prevention activities for each month of the year. You'll be able to kick off the year in January with a calendar of proven strategies that you can complete each month to manage	GLHEC	1/16/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=trainin&navMenuItemSelected=hoz.findEvent
Winning the Race: How to Set and Keep Your Goals	Setting a New Year's resolution—or simply a goal—is a great way to make a positive change in your life. Having goals give us a sense of meaning and purpose because usually they are tied to self-improvement such as losing weight, saving money, or running a marathon. However, goal setting is only part of the equation—accomplishing the goal is the other. Busy lives, lack of motivation, and lost interest are some of the top reasons why people don't stick with their goals. Whether you've had success with goal setting or not, this webinar can help you to make a fresh start and figure out ways to finish what you've started. We will discuss how to establish meaningful goals, ways to better utilize willpower, and strategies for winning the race.	GLHEC	1/17/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=trainin&navMenuItemSelected=hoz.findEvent
Yes, you are living beyond your means	Living beyond your means is pretty easy to do these days, especially since we live in a time when buying on credit—and having a YOLO mentality—has become the norm. But just because it seems normal, doesn't mean we aren't doing a real disservice to our current and future well-being.	ECMC	1/17/18	10:00 AM	https://www.ecmc.org/schools/training.html
Identity Theft: Protecting Yourself from the Creative Criminal	Data breaches, stolen credit card numbers—even cell phone scams are so commonplace that we now hear it almost daily on the news. Criminals are getting very creative in their tactics for stealing your personal information. What should you do if there's a data breach and your information is compromised? What precautions can you take to minimize your chances of being victimized? A creative criminal can do any number of things, such as obtain credit, get a job or even open up a business in someone else's name! Although we may not be able to avoid every possibility, there are ways to protect oneself—and we'll discuss things your students can do to be more	GLHEC	1/17/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=trainin&navMenuItemSelected=hoz.findEvent
Repayment Plans	In this session we will provide an overview of Income-Driven Repayment Plans. We'll cover the eligibility requirements, discuss pros and cons and explore strategies for explaining repayment plans to your student borrowers.	PHEAA	1/18/18	11:00 AM	https://myfedloan.org/financial-aid-officers/training/
Searching for scholarships 101	Millions of scholarship dollars each year go unused simply because many people think they don't qualify or thinks it's too difficult to find them. Whether it's casting your net far and wide or looking in the own community, we'll show you how to streamline your process as well as where to look.	ECMC	1/24/18	10:00 AM	https://www.ecmc.org/schools/training.html
Time Management: Making the Most with the Hours You Have	Most professionals have more work to do than there are hours in a day—and like most, we try to manage time efficiently so that we can be productive. However, when you're understaffed, have tight deadlines, conflicting demands, and a never-ending list of tasks to complete, managing time can be challenging. You may find that 80 percent of your outcomes derive from 20 percent of your inputs. If so, then the 80/20 principle of time management can serve as valuable system to use for managing your day. Join us as we walk through this principle to learn how to make the most with the hours you have.	GLHEC	1/30/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=trainin&navMenuItemSelected=hoz.findEvent

Identity Theft: Protecting Yourself from the Creative Criminal	Data breaches, stolen credit card numbers—even cell phone scams are so commonplace that we now hear it almost daily on the news. Criminals are getting very creative in their tactics for stealing your personal information. What should you do if there's a data breach and your information is compromised? What precautions can you take to minimize your chances of being victimized? A creative criminal can do any number of things, such as obtain credit, get a job or even open up a business in someone else's name! Although we may not be able to avoid every possibility, there are ways to protect oneself—and we'll discuss things your students can do to be more	GLHEC	1/31/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Communicating in Stressful Situations	Did you know that when people are stressed and have a lot of mental noise their ability to process information can be reduced up to 80%? Come to this session to learn: How much information a stressed out person can hear. Effective techniques to gain trust. Practical communication approaches to	Financial Aid TV	1/31/18	10:30 AM	https://register.gotowebinar.com/register/6968277372941242114
Leadership Tells: Style, Character, and Personality Matters to be Successful	The ability to be a good leader does not come easily--it takes a certain mindset, distinct habits, and specific skills to make an impact. Have you ever wondered what gives leaders the "it" factor in effectiveness? In this session, the evaluation of leadership style, a person's character, and their personality will be discussed to provide a holistic perspective in knowing what to do, and what not to do, to be an aspiring successful leader.	GLHEC	1/31/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent